

WIRRAL

Job Description

Job Title	Street Cleansing & Grot Spot Operative
Grade	Band E
Reporting To	Environmental Services Supervisor (Team Leader)
JD Ref	OPS0030G

Purpose

Carry out a full range of street cleansing & grot spot clearance operations, activities and associated tasks in parks and countryside areas, open spaces, highway network, alleyways & other Council maintained land and all associated sites using relevant vehicles, machinery (once training is provided), tools, equipment, and materials specific to the task. Work to be undertaken in an approved manner with emphasis on safe working practices having regard to colleagues and members of the public.

Main Duties And Responsibilities

Behavioural:

- Enjoy, achieve, create impact, and thrive in the role and organisation.
- Live our values in the role and organisation.

Cleansing duties & responsibilities:

- Operates across the borough and is responsible for waste collection tasks including removal of litter, debris, bulky waste, glass, dog fouling, animal carcasses, fly tipping, fly posting, leaf fall, needles from streets, footpaths, alleyways, highway network, roadside verges, recreational & coastal areas, open spaces and allocated sites to the agreed quality standard and with the relevant training and experience.
- Carry out the above tasks by means of manual operation and mechanical equipment.
- Drive any allocated vehicle including mechanical sweepers and ancillary equipment.
- Clean public buildings (e.g. changing rooms and toilets etc).
- Cleansing maintenance of play areas, MUGAS, car parks and Council operated buildings and infrastructures.
- Assist in the delivery and maintenance of a cost-effective service within the service budget.
- Undertake occasional collection of fly tipping, grounds maintenance tasks such as leaf clearance, salting of paths and snow clearance.
- To undertake any other duties commensurate with the role.

Communication and Engagement and Training:

- Participate in the execution of all work by the team ensuring the quality of standards and that standards of maintenance are appropriate to site of work and relevant to the needs of the community, service users, visiting public and customers.
- Contact with Members of the Public and other agencies i.e. Friends Groups, Facility users, Contractors, etc.

Data Analysis and Decision-Making:

- Work to schedule. Managing personal workload and responding to changing priorities and objectives as required.
- Maintain associated records of work and administrative procedures.

Compliance:

- Adhere to and comply with all relevant corporate policies and procedures including Health & Safety, General Data Protection Regulations (GDPR), Corporate Governance and Code of Conduct.
- Ensure compliance with the Council's Health and Safety Policy and to take such steps as are reasonably practicable for health and safety. Complying with own safety responsibilities, co-operating with management in all respects.
- Assist the Local Team Leader by bringing to their notice any contraventions of the Cemeteries Rules and Regulations, Park By-Laws or current legislation.

Other:

- Any other duties commensurate with the grade.
- Expected to deal with day-to-day operational issues. Escalating more complex issues and problems to the Environmental Team Leader.

Role Specific Knowledge, Experience And Skills

Qualifications

- Full Driving License
- *Desirable - City & Guilds phase2 or equivalent in Horticulture or related industry.*
- *Desirable - PA1/PA6 or other approved pesticides certificate.*

Knowledge & Skills

- Good Communication skills.
- An understanding of and an ability to deliver excellent customer service to internal and external customers.
- *Desirable – Able to work without direct supervision.*
- *Desirable – Knowledge of Health and Safety Regulations.*
- *Desirable – Computer Skills.*
- *Desirable – Ability to develop working relationships with other Council Staff, Community Groups, Users and other bodies such as 'Friends' groups.*
- *Desirable – Interpretative Skills e.g. plans.*
- *Desirable – Good geographical knowledge of the Borough*

Experience

- Experience in waste management involving street cleansing & waste collection
- *Desirable – A wide range of Hazardous waste experience and skills including the disposal of Asbestos, Liquids, Chemicals and gas canisters.*
- *Desirable - Dealing with the public and voluntary groups.*
- *Desirable - Working with the maintenance of a wide range of Waste related disciplines including highway road and alleyway network, footpaths and grassed verges & coastal promenades and recreational areas.*



- *Desirable - Use a range of horticultural and associated mechanical equipment including ride on machines and plant machinery.*
- *Desirable - Organising events/talks.*

Additional Information

- Ability to travel across the Borough and work from various locations.
- On occasion, able to work outside traditional hours, of a weekend and evening as required, adopting a flexible working approach in response to business requirements.

Health & Safety Considerations:

- Prolonged Repetitive Movements/Actions
- Moving or handling heavy loads
- Working with dust or fumes
- Working with skin irritants /sensitisers
- Working with chemicals (industrial or cleaning)
- Working with vibrating equipment / tools
- Exposure to Noise (>80dbA)
- Lone working
- Working outside
- Driving duties
- Driving LGV or PCVs

Approved By: AREA MANAGER, ENVIRONMENTAL SERVICES

Date Of Approval: 29TH MAY 2024

